



VACANCY

RE ADVERTISEMENT

REFERENCE NR	:	VAC00925 (RE 02)
JOB TITLE	:	Lead Consultant Server Infrastructure
JOB LEVEL	:	D3
SALARY	:	R 724 276 – R 1 086 415
REPORT TO	:	Senior Manager: End User Computing
DIVISION	:	Service Management
DEPARTMENT	:	End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Provision and the maintenance of the core server management and infrastructure implementation services incumbusing the support, architecture, strategy, new technology and business improvement, infrastructure and associated services in the EUC environment and adhere to Industry best practices.

Key Responsibility Area

Manage the execution of the EUC Server Management and Infrastructure Implementation Operational strategy and solution initiatives. Develop and ensure consistent implementation of the: EUC Server Management and Infrastructure Implementation Services operational plan, standards, policies and processes across SITA. Manage EUC Server Management and Infrastructure Implementation Services and design, solution development. Analysing, Contracting, Provisioning and Maintaining of EUC Server Management and Infrastructure Implementation Services environment. Ensure provision and proper management of EUC Server Management and Infrastructure Implementation Services and support Service Delivery.

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Computer Science, IT or related fields - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.

Experience: 7 - 8 years computer technology working experience in the respective field including the following: LAN Server Infrastructure skills. 3-5 Years' experience as a Manager/ Specialist with general management, business support/operations in a Corporate/Public Sector Organization.

Technical Competencies Description

Knowledge of: Organizational Awareness: Organizational Awareness: IT and Government Industry. IT Products and Services. An in-depth knowledge of: EUC Server Infrastructure. EUC backup Infrastructure. EUC Information System Security Operations. Management Pre and Post sales negotiation. EUC Information System Security Operations. Management service offerings. Performance Management. Contracts and Service Level agreements. Capex and Opex Management. Stakeholder management. Total Quality Management. CIncident Management. Risk Management Planning/Analysis/Response. Industry best practices. Security Architectures. Technology Integration. A solid understanding of: Knowledge of hardware and software support for client system/solutions, Mentoring and Coaching of Consultant. Managing through evolving technologies. Managed various technologies. High level Knowledge of Service Management systems (i.e.: ASPECT /ARS/ITSM7) or equivalent applications. ICT Trends.

Project Management. Understanding of Quality assurance standards Security Strategies. Various and relevant legislations: Financial legislation: Public Finance Management Act (PFMA), National Treasury Technical: Ability to lead concurrent projects. Documentation (Visio etc.). Quality of Service. ITIL. Root Cause Analysis. Problem solving. Architecture. Knowledge of security products and solutions. Research and Investigation. Communication skills. Verbal Communication. Writing skills. Reading skills. Interpersonal Skills. Enabling self and others. Questioning. Mentorship. Self-Management Skills. Initiative. Integrity. Self-Actualization. Must be customer service oriented. Intellectual Skills. Information Scanning. Lateral Thinking. Judgement. Learning and Research. Organizing. Negotiation. Stakeholder management. Financial management. Reporting. Human resource management. Understanding of contracting processes. Business acumen and customer focused. Attention to details. Understanding of the government regulations. Strong problem solving and analytical skills.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 12 December 2023

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.